## "No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

#### PUBLIC GRIEVANCES COMMISSION GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110 Tel Nos. 011-23379900-01 Fax No.011-23370903 Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

# Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 07.12.2020

Complainant	:	M/s. S.R. Traders
Respondent	:	The Director, Directorate of Education, Govt. of NCT of Delhi. Through Sh.Bhagwant Singh, O/o. DDE Distt West-A – Present.
Grievance No.	:	PGC/2020/A.II/Edn./09

### 1. Brief facts of the complaint

1.1 A complaint has been received from M/s. S.R. Traders, Block A-6, House No.79, Ground Floor, Paschim Vihar, New Delhi-110063 aggrieved by non-payment of Rs.10,500/- for supplying 700 numbers of file covers to Office of Dy.Director of Education, Distt.West-A, Karam Pura, New Delhi.

### 2. <u>Relevant facts emerging during the hearing</u>

2.1 Shri Bhagwant Singh, ASO appearing on behalf of Dy.Director of Education, Distt West-A, GNCT of Delhi, filed an action taken report. It is stated that the outstanding payment of Rs.10,500/- in lieu of 700 files supplied by M/s.S.R.Traders has been credited in his account on 24.11.2020.

2.2 None present on behalf of the complainant. However, a letter through e-mail dated Dec.05,2020 has been received from M/s. S.R. Traders that the said payment has been received by them.

### 3. Directions of the PGC

3.1 In view of the action taken by Dy.Director of Education, District West-A, GNCT of Delhi in redressing the grievance of the complainant, the case stands disposed of in the Commission.

- 1. The Director, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
- 2. The Deputy Director(HQ)/Nodal Officer, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
- 3. Dy.Director of Education, GNCT of Delhi, District West-A, Karampura, New Moti Nagar, New Delhi-110015.
- 4. Shri Ajay Gupta, Pay & Accounts Officer, Pay & Accounts Office No.18, GNCT of Delhi, DFS Building, Prasad Nagar, New Delhi.
- 5. M/s.S.R. Traders.